Cudaap Privacy Policy
EU GDPR – UK DPA 2018

Cudaap.com and its subdomains are owned and operated by Cudaap.
This policy will explain how our organisation uses the personal data we collect from you when you use our services.

What data do we collect?
We collect the following data:
- Identification and contact information (Username, Name, physical address, email address, phone numbers)
- Standard technical logging data (IP address, web browser details, device details)

How do we collect your data?
You directly provide Cudaap with most of the data we collect. We collect and process data when you:
- Use our service
- Send us an email
- Technical logging data is collected as you browse or use our website and services

How will we use your data?
- We'll only ever use your contact details as a means to communicate with you, we'll never share it with a 3rd party
- Logged technical data is used for debugging and security purposes
- All other data is used in order to provide our service to you

How do we store your data?
Cudaap securely stores your data on servers within the EU.
- All transmissions between you and the servers are encrypted
- Each client has a dedicated 'Instance' segregating your data from other clients
- Your data is kept for as long as you use our service and is deleted once you no longer wish to use it (your data can be exported to a common format and securely sent to you if requested)

What are you data protection rights?
Cudaap would like to make sure you are fully aware of all your data protection rights.
Every user is entitled to the following:

The right to access – You have the right to request Cudaap for copies of your personal data. The majority of this data is always accessible to you by logging into the service provided.

The right to rectification – You have the right to request that Cudaap correct any information you believe is inaccurate. You also have the right to request Cudaap to complete information you believe is incomplete.

The right to erasure – You have the right to request that Cudaap erase your personal data, under certain conditions.

The right to restrict processing – You have the right to request that Cudaap restricts the processing of you personal data, under certain conditions.

The right to object to processing – You have the right to object to Cudaaps processing of your personal data, under certain conditions.

The right to data portability – You have the right to request that Cudaap transfer that we have collected to another organisation, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us: info@cudaap.com

What are cookies?
Cookies are text files palced on your computer to collect standard internet log information and visitor behaviour information.

When you use our service we only use the following cookie:
Filename: PHPSESSID
Purpose: Essential for the service we provide – keeping you signed in

Changes to our privacy policy
Cudaap keeps its privacy policy under regular review and updates this document as required.
This privacy policy was last update on 27th April 2019.

How to contact us
If you have any questions about Cudaap's privacy policy, the data we hold on you, or your would like to execuse one of your data protection rights, please don't hesitate to contact us:
info@cudaap.com

How to contact the appropriate authority

Should you wish to report a complaint or if you feel that Cudaap has not addressed your concern in a satisfactory manner, you may contact the Information Commissioner's Office:

https://ico.org.uk/make-a-complaint/